

Company information

Version 21_021_EN
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Details of the company

Name	PHACOTEC Produkt-Service GmbH
Address	Am Pfeilshof 9 A, 22393 Hamburg
Phone	+49 40 64 08 75 10
Fax	+49 40 64 08 75 199
Internet	www.phacotec.de
E-Mail	info@phacotec.de
VAT-Nr.	DE194292321
Commercial register entry	Amtsgericht Hamburg, HR B 67718
Bank details	DE96 1231 1228 86 / HASPDEHHXXX
Managing directors	Felix Reher / Karin Reher
Quality assurance officer	Felix Reher
Head of quality assurance	Dr. Dirk Reher
Number of employees	9
Organization chart	YES
QM-System	YES DIN EN ISO 9001:2015
Annual sales / balance sheet	available at www.unternehmensregister.de

Information on distributed products

Manufacturer	NO	Information is available on request
QM-System	YES	¹⁾
Product specifications	YES	online or on request
Pharma-compliant products	YES	²⁾
Food-compliant products	YES	²⁾
Change of suppliers	NO	
Use of specified raw materials	YES	
Storage	YES	separate from other goods
Labeling of products	YES	only in addition to the manufacturer label

Order processing

Order confirmation	YES	within 48 hours
Information on date shift	YES	if more than 3 days
Delivery note	YES	
Batch-related certificate	YES	if requested when placing the order
Reusable packaging	NO	
Complaint handling	YES	usually written statement within 2 weeks
Miscellaneous		

The above information is as of 01.02.2021. An update is made exclusively via our website.



PHACOTEC
PRODUKT-SERVICE GMBH

AM PFEILSHOF 9 A
22393 HAMBURG
DEUTSCHLAND

- ¹⁾ The manufacturers of the products distributed by us predominantly have a certified QMS (ISO 9001 or similar).
²⁾ Corresponding documents can be provided upon request.

GESCHÄFTSFÜHRER KARIN UND FELIX REHER
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